



Video-2-PC USB Driver Update Instructions

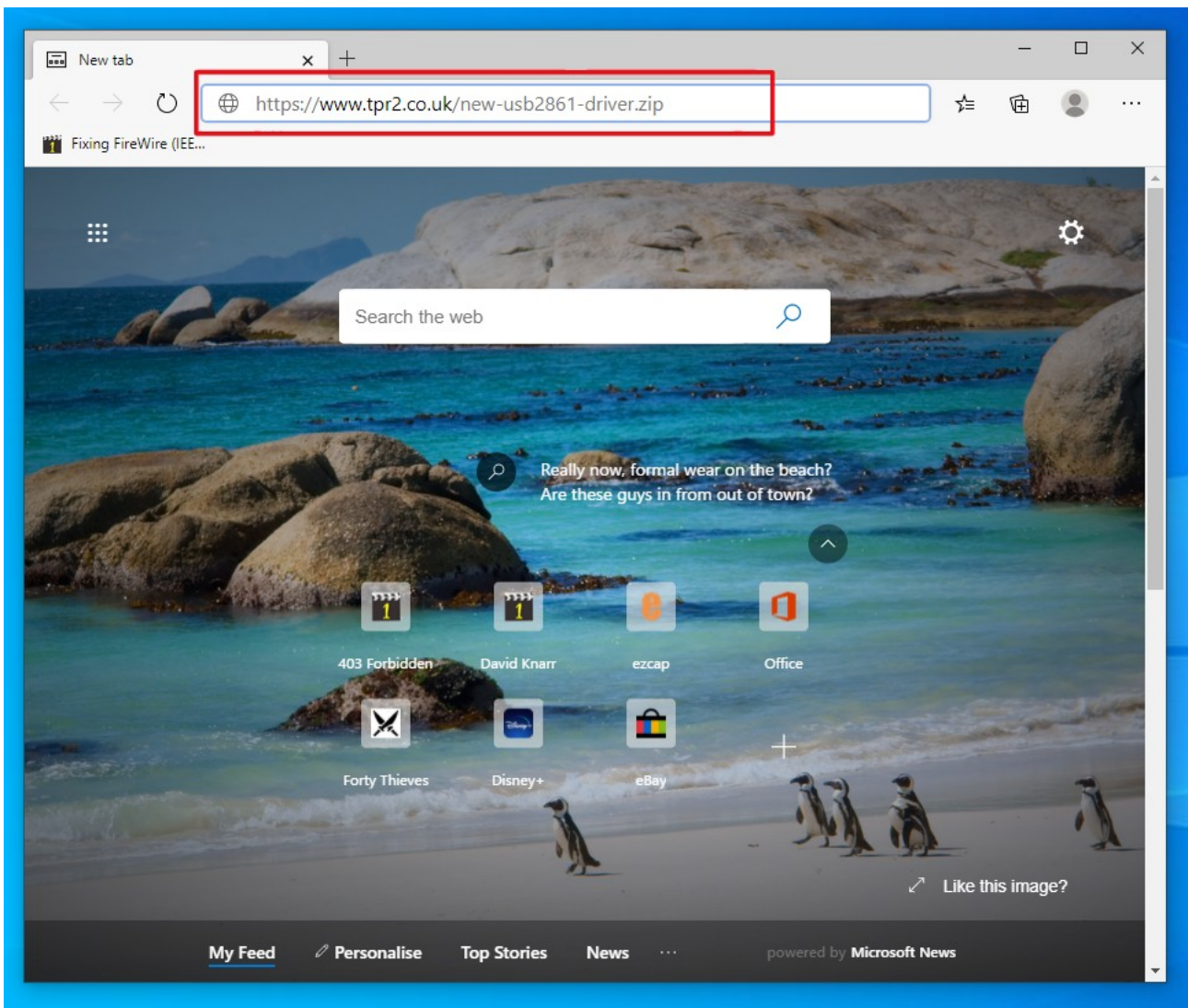
Step 1 – Unplug the USB Video Capture device from your PC.

Step2 - Remove the old USB driver, via Control Panel → Add Remove Programs

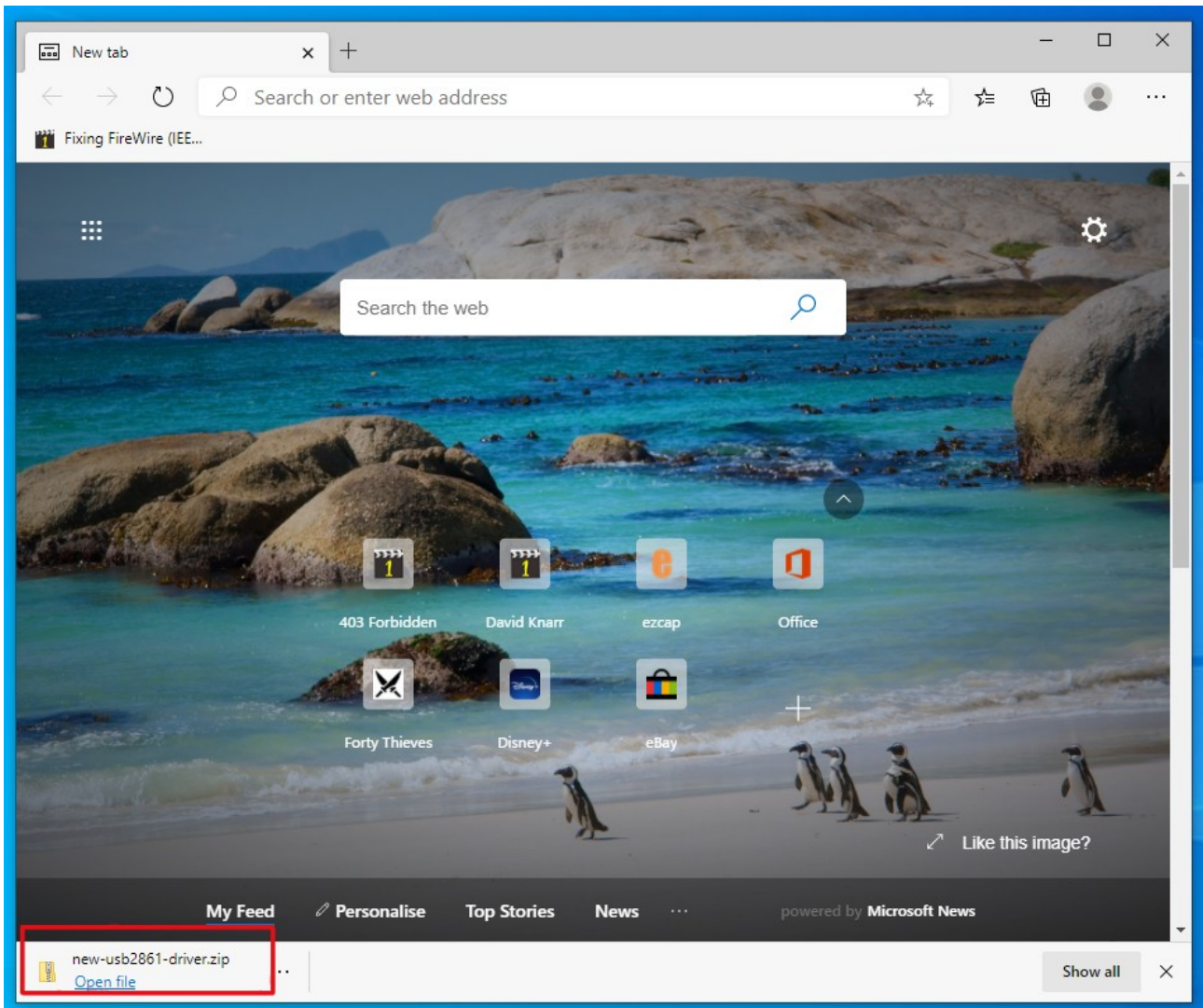
The screenshot shows the Windows Control Panel 'Programs and Features' window. The window title is 'Programs and Features' and the address bar shows 'Control Panel > Programs > Programs and Features'. The main content area displays a list of installed programs with columns for Name, Publisher, Installed On, Size, and Version. The 'USB Video/Audio Device Driver' is highlighted with a red box. Below the list, a summary bar indicates 'Currently installed programs Total size: 1.35 GB' and '20 programs installed'.

Name	Publisher	Installed On	Size	Version
1394 OHCI Compliant Host Controller (Legacy)	Microsoft Corporation	10/10/2020	272 KB	0.0.1
ArcSoft ShowBiz	ArcSoft	23/09/2020		
Camtasia Studio 7	TechSmith Corporation	08/05/2020	240 MB	7.1.1
Intel(R) Computing Improvement Program	Intel Corporation	17/08/2020	47.5 MB	2.4.05929
Intel® Driver & Support Assistant	Intel	10/10/2020	22.2 MB	20.9.36.10
Krita (x64) 4.3.0	Krita Foundation	10/10/2020		4.3.0.0
LibreOffice 6.3.6.2	The Document Foundation	09/05/2020	680 MB	6.3.6.2
Microsoft Edge	Microsoft Corporation	10/10/2020		86.0.622.38
Microsoft OneDrive	Microsoft Corporation	13/10/2020	147 MB	20.169.0823.0006
Microsoft Visual C++ 2015 Redistributable (x86) - 14...	Microsoft Corporation	17/08/2020	19.5 MB	14.0.24215.1
Microsoft Visual C++ 2015-2019 Redistributable (x64)...	Microsoft Corporation	25/08/2020	22.6 MB	14.27.29016.0
Npcap	Nmap Project	25/08/2020		0.9994
OBS Studio	OBS Project	17/08/2020		25.0.8
Realtek High Definition Audio Driver	Realtek Semiconductor Corp.	17/08/2020		6.0.1.7841
Revo Uninstaller 2.1.7	VS Revo Group, Ltd.	22/09/2020	21.5 MB	2.1.7
USB Video/Audio Device Driver	EETI	13/10/2020		1.00.0000
USBPcap 1.5.3.0	lomasz Mon	17/08/2020		1.5.3.0
VLC media player	Videolan	10/10/2020		3.0.11
Windows 10 Update Assistant	Microsoft Corporation	17/08/2020	5.00 MB	1.4.9200.23072
Wireshark 3.2.6 64-bit	The Wireshark developer comm...	25/08/2020	178 MB	3.2.6

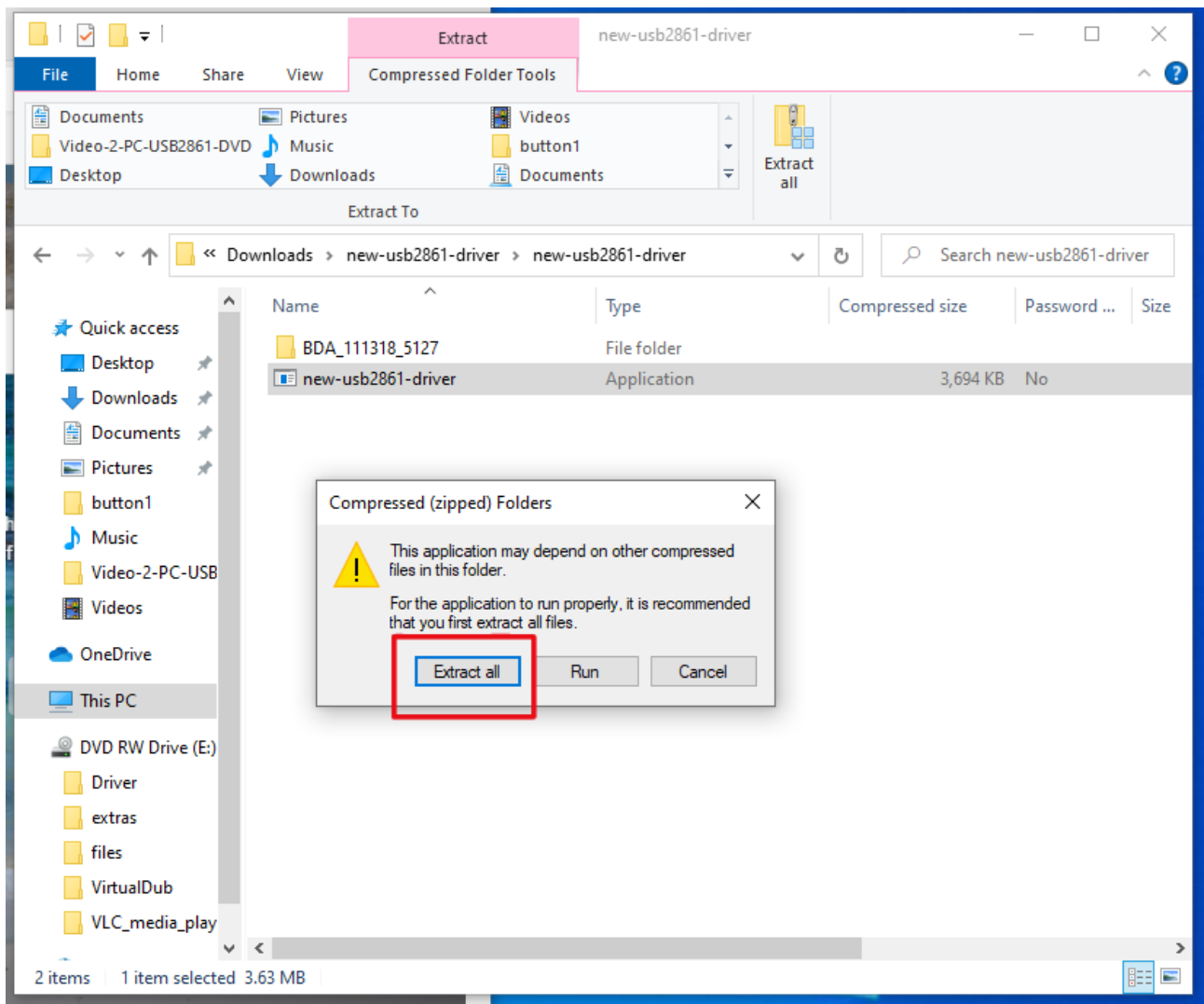
Step 3 – Enter <https://www.tpr2.co.uk/new-usb2861-driver.zip> into the URL box in your Browser. To download the newer USB driver for the USB2861 device that works with Windows 10 update 2004.



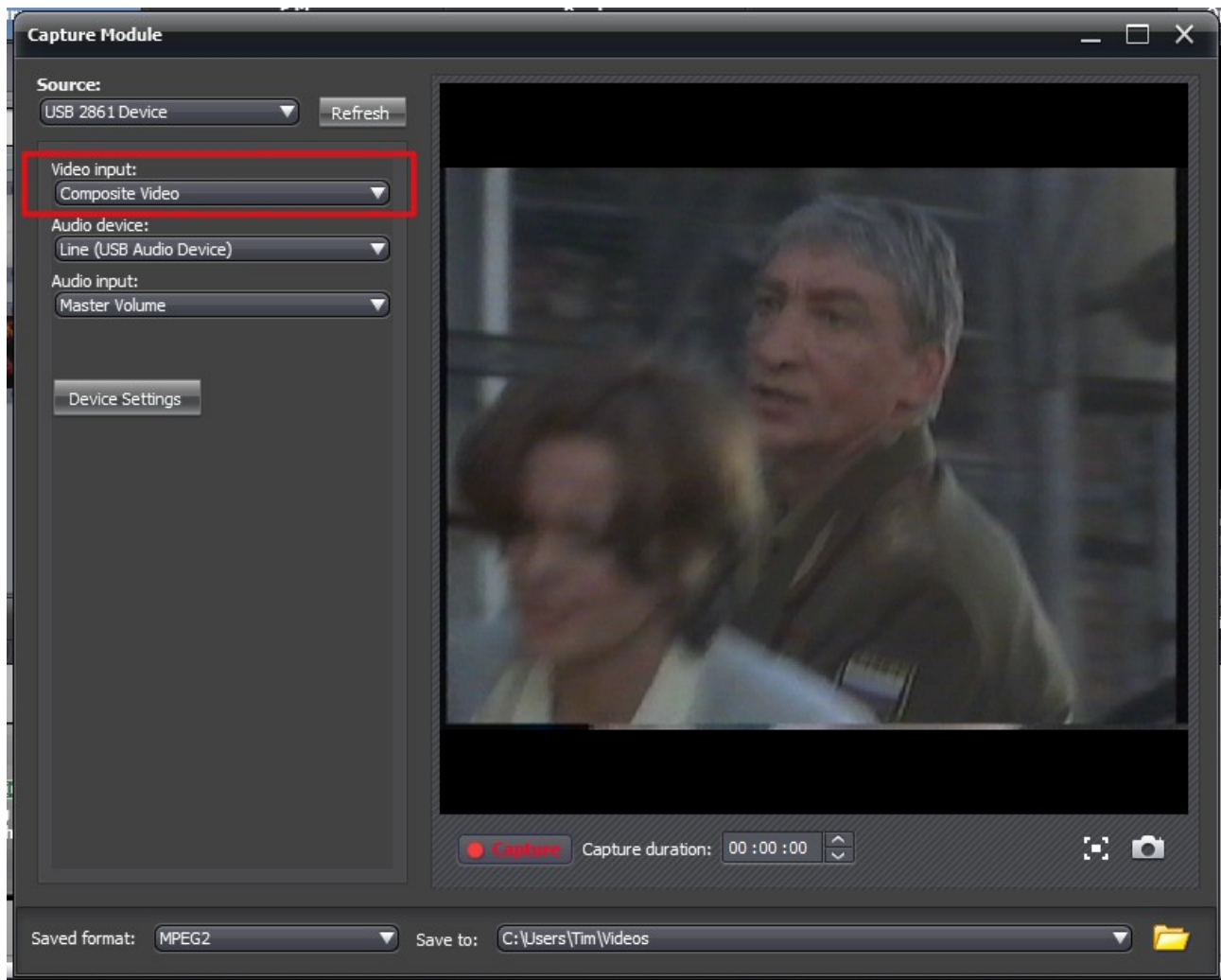
Step 4 – Either click on the Open File link or go to your Downloads folder and find the file new-usb2861-driver.zip



Step 5 – double-click on the new-usb2861-driver file and choose Extract All. Then double-click on the extracted new-usb2861-driver to install. Now restart the PC.



Step 6 – Re-insert the USB device. Now re-launch Arcsoft Showbiz. You may have to change the Video Input box from S-Video back to Composite, see image. You should now see your video playing without the jumpy frame effect.



If you don't see your video playing after switching from S-Video to Composite Video, and you've tested the VCR or camcorder with a TV, then it could be you need to do this too:

Q. I've setup Arcsoft Showbiz correctly, but the capture screen only shows a black image. However, if I click Capture it runs, and when I playback the video it has recorded correctly. Why can't I see a preview?

A. This is an issue with DirectDraw Acceleration & your video card. It can usually be fixed - in an easily reversible manner - by following this PDF guide <https://www.tpr2.co.uk/DirectXRepair.pdf> – Alternatively, you could use OBS Studio to capture instead www.obsproject.com - PDF guide here: <https://www.tpr2.co.uk/obs.pdf> and a video guide here: <https://www.tpr2.co.uk/obs.wmv>

If you can't choose the USB2861 device in the Source box, then do this:

Q. The Source box in Arcsoft Showbiz is empty, even though I installed the USB Drivers and can see USB2861 listed under Control Panel → Device Manager → Sound, Video and Game in Windows 10. What's the issue?

A. You need to enable both Camera AND Microphone permissions on Windows 10 & reboot before Arcsoft Showbiz can access the USB video grabber correctly. There's a PDF here explaining what to do <https://www.tpr2.co.uk/nosource.pdf>

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